MAX PINCHKOFF

#UX #UI #UserTesting #Usability #DesignSystems #Prototyping #Wireframing #Personas #AI

With 26 years of experience in web/mobile design and development, I have black belt in white SEO, digital marketing, branding and advertising, 15 years in usability testing , UX and UI design.

Specializing in UX/UI web and mobile apps re/design and development, I strive to help clients increase their profitability and user experience through improved user journeys, thoughtful design system, efficient prototyping with user testing. With extensive experience in a wide range of CMS and frameworks, I am well-versed in all aspects of agile development, whether for business, corporate, or educational purposes.

< EDUCATION >

2000 Master's Degree in Mathematics and Computer Science. Saint-Petersburg State University
1998 Bachelor's Degree in Mathematics and Computer Science. Saint-Petersburg State University

< WHERE AM I SHINING ON? >

- ✓ **UI/UX design**. Pixel perfect things in Figma or XD.
- **UX research**, audience analysis, personas creation.
- ✓ **Design improvements** based on users feedback.
- ✓ **Team** members **training**? I'm enjoying it for years.

< ACCOMPLISHMENTS >

- **± 2023** Completed over 260 UX interviews, assisted **Novant Health** teams with usability testing.
- **± 2022** Redesigned **MyNovant** mobile app, created name and branding for **NHMaps** app.
- ★ **2020** Redesigned **NHConnect** mobile app, prototyped all new features, made icon sets.
- **± 2018** Aveanna Healthcare mobile app. **Ritz-Carlton** Yacht Collection mobile/web UX/UI design.
- **± 2017** Chancellor's Service Excellence Award from the University System of Georgia (USG).
- ★ 2015 By this year I designed, developed, or improved over 500 websites and LPs.
- ★ 2002 Created the North-West Audi Club, designed logo/branding, maintained site (35K members). website
- ★ 1997 Designed and maintained a few faculty websites at Saint-Petersburg State University. 🧼 🖉 website

< THE PROCESS & TOOLS >

ResearchGoogle Analytics, Search console, Firebase - any available data src.DesignFigma, Adobe CC tools, DaVinci Resolve, Calculator.

WerTesting.com, device based testing, internal team testing.

Provelopment VS Code, GitHub, Azure DevOps. Well aware of version control.

29%	
30%	
25%	
16%	

@ website

@ website

Ø portfolio

@ app

@ app

< JOBS & PROJECTS >

UI/UX LEAD DESIGNER

DAI / USAID

RCG GLOBAL SERVICES, DALLAS, TX

I worked on multiple projects under DAI's Digital Transformation Initiative. I developed an atomic-based design system that adhered to USWDS, USAID, and DAI guidelines and requirements.

✓ Worked with UX researchers, business project owners across the US, Mexico and other countries.

- Created design system with over 300 components in Figma. Created interactive prototypes for user testing.
- < LinkedIn.com/in/webmaxter >

- ✓ **Usability testing**? I'm doing that while designing.
- Accessibility? Validation, testing, WCAG, 508, etc.
- Unique soundtrack for a new video? 1hr delivery.
- Million dollar idea? Let's prototype and make it live!

May 2023 - August 2023

< JOBS & PROJECTS >

UI/UX LEAD

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Novant Health	
RCG GLOBAL SERVICES, DALLAS, TX	

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< LinkedIn.com/in/webmaxter >

I managed a team of six designers to transform business concepts into tangible, thoroughly tested UI/UX design prototypes integrated into the development process.

- Ensured adherence to NH guides and design requirements.
- Developed an atomic design system with interchangeable components for MyNovant and NHConnect apps.
- Created an Agile UX design process, video demos and presentations to showcase design concepts.
- Delivered specifications and documentation for developers.

UI/UX ARCHITECT

TeamJect

MIAMI, FL

I worked directly with startup owners, led a team of developers to create a cross-platform app for a wide range of users, ensuring seamless integration of its various components, modules, and features. Through my efforts, the app delivered an exceptional user experience and effectively met business objectives.

SENIOR UI/UX DESIGNER

2018 - December 2018

I led a creation of innovative user experiences and pixel-perfect mobile/desktop UI designs for business applications. Working with agency clients and developers, I successfully designed cross-platform applications for healthcare provider Aveanna, as well as mobile and desktop solutions for Ritz-Carlton and BCD.

- Developed interactive and realistic prototypes for UI/UX testing.
- Worked in a Scrum Agile environment, maintained user stories, design layouts, wireframes, and dev specs.

UI/UX DESIGNER/DEVELOPER

Georgia College State University (GCSU) MILLEDGEVILLE, GA A standout project was my creation of "GC Signatures," a digital workflows system with electronic signatures

built from scratch. To ensure consistency, I provided other developers with examples and typography rules based on W3C and Accessibility (ADA/Section 508 compliance) standards, as well as UX/UI best practices.

★ Earned the "Chancellor's Service Excellence" Award from the University System of Georgia (USG) in recognition of my contributions to the GCSU project.

WEB AGENCY OWNER

Audi	, Aveda	Jag	uar	Land	Rover,	Ford
SAINT-	PETERSBU	RG, RI	JSSIA			

As an agency leader, I organized and led design, development, and solutions delivery, playing a vital role in all major business processes. I provided functionality requirements, UI design guidelines, and typography, transforming concepts into user flows, journey maps, and wireframes that delivered innovative UX.

I optimized hundreds of websites, working with top brands like Audi/VW, Jaguar/Land Rover, and Ford in St. Petersburg, as well as Azimut hotels, Pulkovo Airport, and others.

November 2015 - April 2018

1997 - 2015

January 2019 - June 2021

May 2020 - April 2023